

## Alfred Saliba Family Services Center (ASFSC) Annual Service Report (October 1, 2011-September 30, 2012)

### Alabama Families and Communities Embrace the Family Resource Center Model

The family resource center model, begun in Alabama in 1994 by the Alfred Saliba Family Services Center, has proven to be one of the most successful social service models available to communities and families. This model is a resource-friendly, effective manner in which families can access and utilize social services to address their complex issues.

Attributes of this model that champion the successes in helping families include: comprehensiveness and flexibility, individualized support, strengths-based and prevention focused, collaboration across systems and disciplines, family focused, and relentless problem solving.

### ALFRED SALIBA FAMILY CENTER & FAMILY RESOURCE CENTERS: A FRAMEWORK FOR STRENGTHENING FAMILIES AND CREATING JOBS

In the current economic crisis, ASFSC & Alabama's Family Resource Centers are in a unique position to help provide a comprehensive framework for strengthening families and creating and maintaining jobs in Alabama.

Here is the framework within which we work:

**SELF-SUFFICIENCY.** ASFSC and Family Resource Centers are designed to assist individuals and families reach self-sufficiency by providing comprehensive strength-based services that work with them toward this goal.

**COLLABORATION.** Rather than operating in isolation or within a silo, ASFSC & Family Resource Centers are founded on the principle of collaboration.

**CAREER DEVELOPMENT/JOB CREATION.** ASFSC & Family Resource Centers pride themselves in using resources to help families find and keep jobs through their own career development centers or through the use of other local job helping resources.

**ON SITE JOB TRAINING/PLACEMENT.** ASFSC and other Network centers have employment preparation services on site, or they work closely with those agencies who do provide these services.

**CASE MANAGEMENT.** A unique service offered by ASFSC & Family Resource Centers is case management and an array of support services that help individuals overcome barriers to employment.

### All ASFSC Programs & Services

Number of program/services: **14**  
 Duplicated Number of Individuals Served: **11,769**  
 Duplicated Number of Families Served: **8,899**  
 Unduplicated Number of Individuals Served: **3,954**  
 Unduplicated Number of Families Served: **3,297**  
 Number of Service Sessions: **8,499**  
 Number of Service Hours: **42,650**

### Adult & Family Support Programs

Number of Programs: **5**  
 Duplicated Number of Individuals Served: **6352**  
 Duplicated Number of Families Served: **6375**  
 Unduplicated Number of Individuals Served: **3,024**  
 Unduplicated Number of Families Served: **2,652**  
 Number of Service Sessions: **4,112**  
 Number of Service Hours: **9,601**

| Program Type            | Unduplicated Individuals Served | Unduplicated Families Served |
|-------------------------|---------------------------------|------------------------------|
| Adult Education         | 366                             | 211                          |
| Case Management-Intake* | 1,894                           | 1,894                        |
| Counseling              | 10                              | 10                           |
| Employment Preparation  | 1,169                           | 1,087                        |
| Marriage Enrichment     | 253                             | 238                          |
|                         |                                 |                              |

\*There is an uncounted element of case management provided through every program.

### Parenting Programs

Number of Programs: **3**  
 Duplicated Number of Individuals Served: **1,432**  
 Duplicated Number of Families Served: **1,256**  
 Unduplicated Number of Individuals Served: **479**  
 Unduplicated Number of Families Served: **293**  
 Number of Service Sessions: **1,748**  
 Number of Service Hours: **6,974**

| Program Type                   | Unduplicated Individuals Served | Unduplicated Families Served |
|--------------------------------|---------------------------------|------------------------------|
| Parent Project                 | 50                              | 41                           |
| Strong Families/<br>Fatherhood | 126                             | 124                          |
| Home Visitation                | 303                             | 128                          |

**Youth-Based Programs**

Number of Programs: **5**  
 Duplicated Number of Individuals Served: **3,121**  
 Duplicated Number of Families Served: **1,303**  
 Unduplicated Number of Individuals Served: **240**  
 Unduplicated Number of Families Served: **657**  
 Number of Service Sessions: **2,597**  
 Number of Service Hours: **24,802**

| Program Type  | Unduplicated Individuals Served | Unduplicated Families Served |
|---|---------------------------------|------------------------------|
| Early Head Start                                    | 105                             | 204                          |
| Home Instruction for Pre-school Youngsters (HIPPIY) | 98                              | 78                           |
| Positive Action                                     | 43                              | 41                           |
| Mentoring Children of Left Behind/Career Designs    | 44                              | 44                           |

**Cost Value of Services offered to Community**

**Adult Education/Intake/Marriage Enrichment/Counseling (including Wallace College)**

Hours Services Provided: 26,189  
 Cost Value of Services per hour: \$70.00  
 Total Value of Services Provided: **\$183,320.00**

**Case Management**

Hours of: 7,726  
 Cost Value per hour: \$70.00  
 Total Value Services Provided: **\$540,820.00**

**Employment Preparation Services**

Hours of Services Provided: 6,708  
 Cost Value of Services per hour: \$70.00  
 Total Value of Services: **\$469,560**

**Home Visitation Programs - Parenting**

Number of Parenting Home Visits Provided: 2,188  
 Cost Value of Home Visit: \$100.00  
 Total Value of Home Visits Provided: **\$218,800.00**

**EHS, HIPPIY, Positive Action, MCLB/CDY**

Hours of Youth Services Provided: 24,802  
 Cost Value of Services per hour: \$70  
 Total Value of Services Provided: **\$1,412,500.00**

**Value of Services: \$2,825,000.00**

**Value of Volunteer Services: 347,849.00**

**Value of 223 Employed x \$15,080, ROI: \$3,362,840**

**Total Value or Return on Investment:  
 \$6,535,689.00**

**Total Expenses for FY 2012: \$2,110,682**

| Type of Public Awareness:             | Number Served:   |
|---------------------------------------|------------------|
| Indirect (Mass media)                 | 1,724,002        |
| Direct (Job Fairs, Civic Clubs, Etc.) | 11,905           |
| <b>Total</b>                          | <b>1,735,907</b> |

| Information and Referrals | Numbers / Hrs. |
|---------------------------|----------------|
| Number Served             | 3121           |
| Hours Served              | 623            |

| Volunteer Type   | Hours  |
|------------------|--------|
| Non-Professional | 16,622 |
| Professional     | 767    |

| Volunteer Type   | Value of Hours   |
|------------------|------------------|
| Non-Professional | \$294,209        |
| Professional     | \$53,640         |
| <b>Total</b>     | <b>\$347,849</b> |

The Alfred Saliba Family Services Center is:

- Comprehensive
- Preventive
- Family centered and family driven
- Integrated across agencies
- Flexible

The Center provides services that benefit our state and local partners and initiatives. ASFSC funders include:

- WIREGRASS UNITED WAY
- ALABAMA DEPARTMENT OF HUMAN RESOURCES
- WIREGRASS FOUNDATION
- DOTHAN CITY SCHOOLS
- COMMUNITY DEVELOPMENT BLOCK GRANT
- DEPARTMENT OF CHILD ABUSE AND NEGLECT PREVENTION (Children's Trust Fund)
- DEPARTMENT OF EDUCATION
- AUBURN UNIVERSITY
- FAMILY AND JUVENILE COURT
- US DEPARTMENT OF HEALTH & HUMAN SERVICES
- ALABAMA DEPARTMENT OF ECONOMIC AND COMMUNITY AFFAIRS